

MPRA Refund Policy

MPRA Conference: All cancellations must be submitted in writing. Cancellations made prior to 21 calendar days before the event are subject to a \$75 processing fee. Cancellations made 7 to 20 calendar days before the event will only be accepted for documented medical emergencies and are subject to a \$75 processing fee. Absolutely no refunds will be given if request is made within 7 calendar days of an event. Substitutions are allowed with no additional fee. Please contact the MPRA Office with any questions or to make changes to your registration.

MPRA Events/Meetings: Cancellations will be allowed until the date of the registration deadline. Between the registration deadline and the day of the event, only substitutions will be allowed. No cancellations will be allowed at the event or any time after the event.

MPRA Hosted Events: No refunds will be granted after registration is complete and payment has been made for CPSI, AFO, or any other course hosted for a third party. Substitutions from the same agency/business are allowed up to 48 hours prior to the event.

MPRA Memberships: No refunds will be offered for membership dues. Substitutions are allowed.

In the event MPRA cancels or reschedules an event, full refunds will be allowed with no processing fees.

**The above policies apply to all MPRA events, unless otherwise noted on the event's registration form or website.*